

# Terms & Conditions

## **Payment**

All payments are due upon receipt. If a payment is not received or payment method is declined, the buyer forfeits the ownership of any items purchased. If no payment is received, no items will be shipped.

## **Shipping Policies**

Shipping will be paid for by the buyer in the amount agreed upon by the seller at the time of purchase. Shipping costs may double if shipping internationally. If an item is damaged during shipping, seller will not be held responsible.

## **Refund/Return Policy**

All charitable donations and gifts are considered nonrefundable. The refund policy for specific events, or for goods, or services received, is determined according to the nature of event, good or service. Please contact us at [secvbc@gmail.com](mailto:secvbc@gmail.com) for further questions regarding refunds.

## **Cancellation**

An item may be cancelled up until payment has been processed. Once payment has been processed, the buyer is responsible for payment.

## **Complaints**

Any complaints may be sent to our office at: [secvbc@gmail.com](mailto:secvbc@gmail.com). There is no guarantee of a resolution. Each case will be looked at individually, and the seller will be in contact as well.

## **Legalities**

The seller is not responsible for any health or safety concerns once the buyer has received the item. If any harm is incurred from the items purchased by the buyer, the seller shares no responsibility.

These terms and conditions are subject to change.